

# Driving Innovation and Financial Inclusion through Strategic Partnerships in PNG

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#### Since 1957, BSP has served the people, government and business sectors of PNG



PNG and Bank South Pacific (BSP) - Highlights



Serving the PNG people, government and business

**since 1957** 



Issuing
66% of lending
and managing
65% of deposits
in PNG

Serving 2mn+
customers
in PNG and 3mn+
across the Pacific



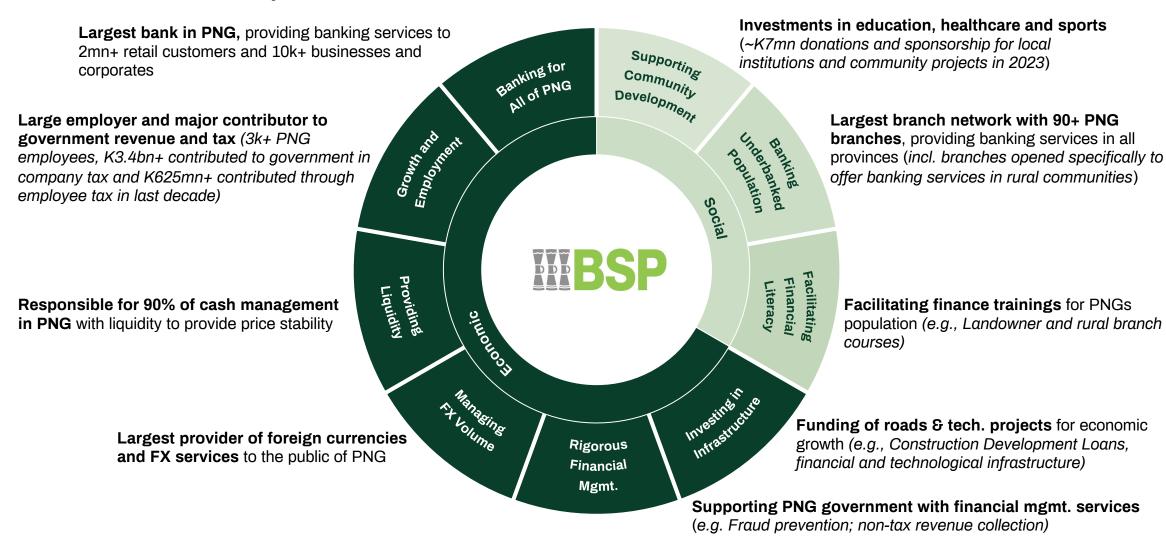
>3000 PNG employees



#### BSP is systemic to PNG's economy and society



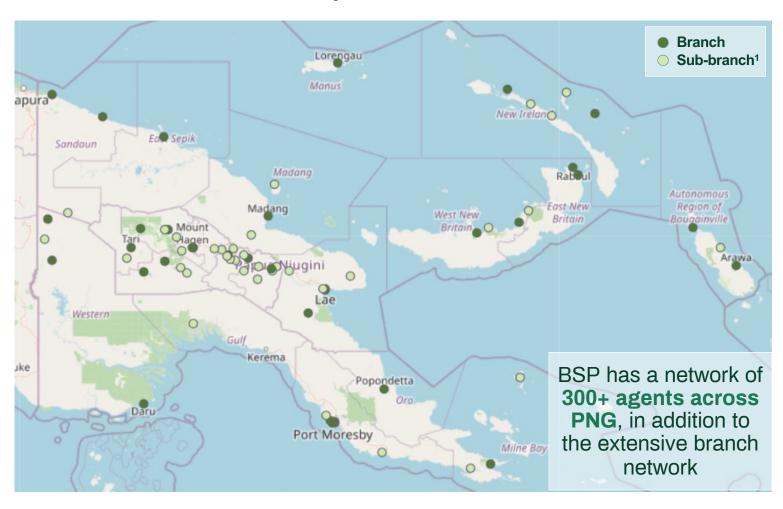
#### **BSP** value creation in Papua New Guinea



### BSP offers the most extensive branch network in any emerging market with 90+ branches across the country



BSP's branch network in Papua New Guinea



**90+** Branches and sub-branches across all provinces of PNG

>40 Locations in PNG in which no other banks operate

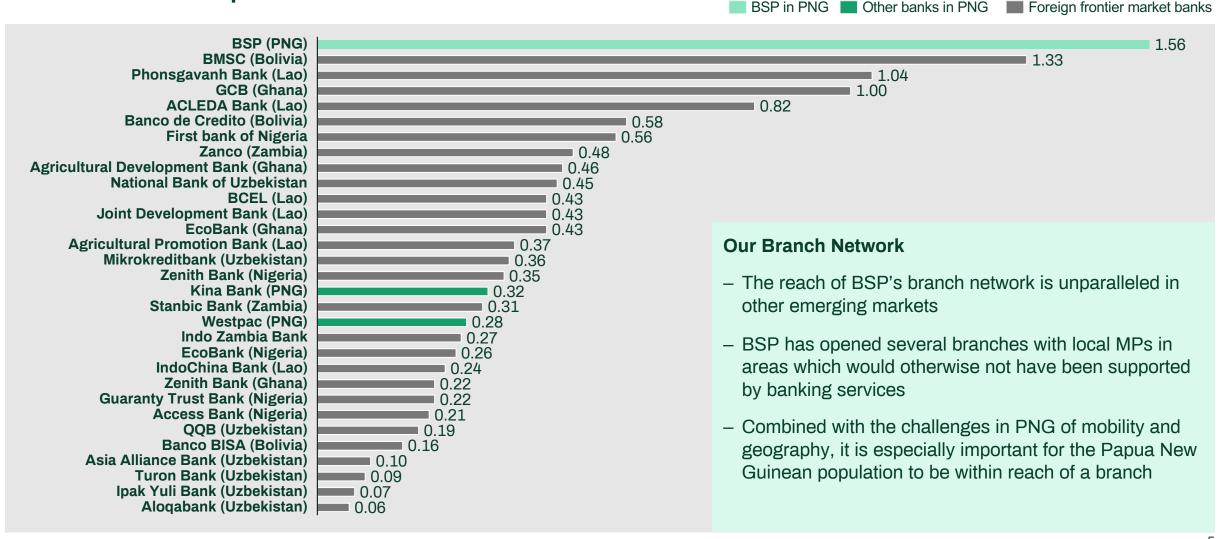
**~1.6** Branches for every 100k adults in PNG (vs ~0.3 branches for every 100k adults in PNG's 2<sup>nd</sup> largest bank)<sup>2</sup>

<sup>1.</sup> Sub-branch is a physical banking location, operating as a branch, but without the full suite of banking services available 2. Most extensive branch network in any frontier market, World bank (2022) Sources: World Bank, BSP annual report, BSP branch data

### BSP offers the greatest branch access of any emerging market



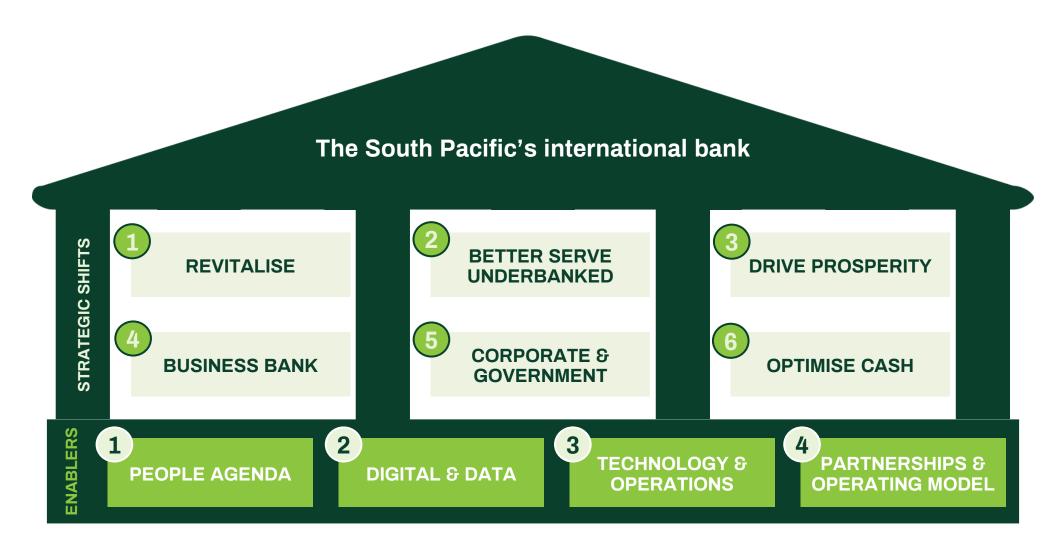
Available branches per 100k adults



#### **Modernising for Growth**



**Building a world Class bank** 



## We are investing in the Modernisation of our bank to ensure we can drive inclusion across the region



#### **Modernisation Initiatives**

Investment in our Brand and our People	Developing our people through the BSP Academy and deployment of our staff across our region.
Driving Financial Inclusion	Optimizing our existing branch network and investing in future digital capabilities to help support the underbanked and unbanked population.
Customer Experience Improvements	Ensuring technology investment is targeted at Customer Experience improvements to reduce queues and enhance digital solutions for our customers.
Supporting SME's	Developing a dedicated proposition to support the SME sector.
Digital capability for Business and Government	Supporting Government through investment in world class technology
Automated cash management	Enhancement of cash management capabilities



# Thank you